

01:

Trained staff discuss your specific care needs and personal goals with you and your family.

02:

Holistic care needs assessment undertaken in your home.

03:

Support and guidance given when selecting your preferred care options to ensure you have control over your own life.

04:

Advice on funding options available to you can be provided.

05:

Your care package is confirmed. You will receive a personal care plan outlining the support you will receive.

06:

We work on your behalf to implement your care and contact any other professionals involved in all aspects of your care.

07:

We arrange regular reviews to ensure you are happy with your care and that it fulfils your needs and goals.

Appoint

To appoint Care Visions as your care provider or for further information contact us on 0191 203 7990 email athome@carevisions.co.uk or visit www.carevisions.co.uk/athome

Our Process

We work directly with you to design and deliver a care package that is specifically suited to your requirements through a flexible and supportive process. The care provided is completely bespoke and is reviewed on a regular basis. We work in partnership with other providers such as social services departments, GP's and hospitals, to deliver a comprehensive care package.

Our Services

Practical Support

We assist people of all ages to maintain independence and access community services whilst providing friendship, reliability and reassurance. Care Visions provide safe and sensitive assistance for everyday tasks as well as support after a hospital release or recovery from an illness. Services include:

- Accessing community services
- Meeting and making friends
- Attending community events
- Washing, bathing and showering
- Getting up and going to bed
- Using the toilet and maintenance of continence
- Assistance with moving and transfers
- Help during the night
- Support to carers
- Assistance with the prompting of prescribed medicines
- Preparing meals and washing up
- Shopping and running errands
- Domestic and household tasks
- Companionship and conversation

Personal Care

Our professional, personal care can include:

- Assistance with bathing, hygiene and dressing
- Assistance with aids and equipment
- Assistance with bodily functions; feeding, bathing and toileting
- Skin, hair and nail care; prompting chiropodist visits
- Waking nights and night care

Convalescence

Care Visions At Home provide support following hospitalisation for a planned procedure, emergency admission or while recovering from an illness. The term of support is flexible and depends on the speed of the customer's recovery. We offer support following:

- Hospital discharge after a fall
- Replacement surgery; hips, knees etc
- Eye operations
- A debilitating illness

Complex Care

We work closely with other agencies, family members and individuals to provide support when the care required is more complex, such as palliative care, those with long-term, multiple and intensive needs or people with:

- Dementia
- Alzheimer's Disease
- Parkinson's Disease
- Mental health / Learning difficulties
- Physical health / Obesity
- Physical disabilities
- Sensory impairment
- HIV / AIDS
- Spinal care
- Acquired Brain Injury (ABI)

End of Life Care

Care and support are provided until the end of a customer's life within the comfort and familiar surroundings of their own home. We work in partnership with other professionals such as specialist nurses, community nurses and GPs. Our staff work closely with family, friends and carers to give them the personal support they need.

We provide a 24 hour support service and will assure continuity of care to you throughout the time that you need us. Family members will receive support during their loved ones illness, and subsequently during the bereavement process. Our carers specialise in the principles of palliative care, practical application of guidelines and support techniques for grieving families.

Respite Care and Holiday Cover

Support is provided to those seeking a break from full time care. You may be caring for a relative, be a professional carer or you may need to seek treatment yourself. We ensure high quality care continues for the duration of need.

Children and Young People

Care Visions At Home provide excellent quality care for children and young people with disabilities. This includes:

- Taking a child or young person to social events
- Visiting centres with special needs facilities
- Supporting young people to access further education and employment
- Sitting and playing at home with a child while the parent/carer goes out
- Companionship either at home, on holiday or both
- Taking a child or young person to or from school, youth clubs etc
- Assisting a child or young person in home based hobbies or studies
- Accessing community services etc

We can provide short and longer term care and support to children and young people with conditions such as:

- Acquired Brain Injury (ABI)
- Down's syndrome
- Cancer or terminal illness
- Cerebral palsy
- Challenging behaviour
- Learning disabilities
- Attention Deficit Hyperactivity Disorder (ADHD)
- Autism
- Muscular Dystrophy
- HIV

This list of services is an example of the range of care and support we provide. We are happy to discuss any specific needs you have.